What to expect:

➢ You will need to take the entire day of the procedure off from work. You will be able to return to all of your normal activities the following day.

➢ You may receive anesthesia during your exam, as most patients find this more comfortable.

➢ Because you may have received anesthesia, you will be required to have someone over the age of 18 drive you home from your exam. You will not be permitted to drive until the following day.

➢ You should expect to be in the Ambulatory Surgery Center for a minimum of 3 hours on the day of your procedure.

Please understand that we may run into unexpected delays, but be assured each patient will receive the time and attention required to perform a thorough procedure.

OUR MISSION & VISION AT WILMINGTON HEALTH

Mission Statement:

Wilmington Health is committed to using collaborative, evidence-based medicine in providing the highest quality of care to the patients we serve.

Core Values:

• Respect for colleagues, staff, patients, corporation itself
• Integrity
• Leadership involvement in the community
• Systems thinking
• Accountability
• Embracing/accepting change
• Maintaining the highest levels of medical skills

Our Vision:

We aspire to be the most trusted partner in healthcare. We pledge to transform the delivery system. We will continually develop collaborative and innovative solutions that demonstrate quality, reduce the cost of care, and improve the patient experience.
Why Wilmington Health?

The Wilmington Health Ambulatory Surgery Center (ASC) is a physician owned facility that strives to provide excellent patient care in a safe environment, and it is committed to quality and excellence. Through the ASC, we can perform same-day preventative, diagnostic, and therapeutic surgical procedures. Our procedures vary across several specialties and are generally less complicated than procedures requiring hospitalization.

Procedure Sedation Notification

Propofol

Some patients at the Wilmington Health Ambulatory Surgery Center (ASC) are sedated with a drug called Propofol during ASC examinations.

Benefits:

- Propofol works much more quickly than previous sedation methods used at ASC.
- Propofol wears off much more quickly so that at the conclusion of your procedure you will have much less drowsiness from the Propofol.
- Propofol generally should make you unaware of the procedure and make the procedure less painful.
- Propofol generally does not cause nausea or vomiting like some other sedative drugs.

Billing Information

- Wilmington Health will bill your procedure as an outpatient surgery. Your insurance company will process your claim based on your outpatient surgery benefits.
- If you have a balance due, you will be contacted prior to your procedure by our benefits coordinator. They will review your coverage and inform you of the payment amount expected on the day of your procedure. Please realize if the amount due on your exam day is not paid, your procedure may be rescheduled or delayed. For billing information and questions, please contact our benefits coordinator at 910-796-7754.
- If a specimen is obtained during your procedure, the specimen will be sent to a pathology lab for analysis. You will receive separate billing from the pathologist for their services.
- Anesthesia services are provided by Carolina Anesthesia Associates. Professional fees for the services of the CRNA (Certified Registered Nurse Anesthetist) and the administration of Propofol by our CRNA are separate and apart from the fees charged from Wilmington Health. You will be billed after the procedure by Carolina Anesthesia Associates, who will also file with your insurance carrier where appropriate. However, as with all insurances, your anesthesia claim is subject to your co-insurance and/or deductible based on the type of insurance you have. Should you have any questions or concerns regarding your bill, please contact Carolina Anesthesia Associates at: 1-800-951-7850.

Patient Driver Instructions

What to expect:

- Wilmington Health requires that you remain at our facility from the time you arrive with the patient until they are discharged and ready for you to drive them home.
- When the patient checks in to the ASC, our Patient Representative will take your name so we know who to notify after the procedure is finished. Our Patient Representative may also request your cell phone number should you decide to leave the waiting room area.
- When our nursing staff escorts the patient into the pre-procedure area, you will remain in the waiting room. Procedure times vary among patients and are dependent upon the type of procedure the patient undergoes. While we cannot provide exact wait times, generally our patients and their drivers should expect to be here a total of 3-4 hours. After the procedure is complete and the patient is settled in the recovery area, one of our ASC staff members will come out to escort you to sit with the patient.
- Due to the nature of the services we provide, delays can be expected. We strive to be efficient while maintaining patient safety and the highest quality of care.