



Growing WITH Your Child



Wilmington Health Pediatrics Team



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Caring for your children.

PHYSICIANS AND NURSE PRACTITIONERS

in Wilmington Health Pediatrics care
for patients from **birth through
18 years of age.**

This brochure explains
THE BASICS OF PEDIATRICS,
scheduling appointments, refills,
immunizations—everything that's
important to raising a healthy
and happy child.



Appointments

Appointments are available at all three Pediatrics locations and are required for routine visits such as:

- Well-child checkups
- First-time visits
- Physicals
- Follow ups
- ADHD visits
- Complicated or chronic concerns

When calling to schedule an appointment, you will need to provide your current insurance information, your mailing address, and your phone number.

On the day of your child's appointment, please bring your current insurance card, a method of payment, and past medical records.

Cancelling Appointments

If it is necessary to cancel an appointment, please notify our office at least 24 hours in advance. Our no-show policy states that three missed appointments will result in termination from our practice.

Newborns

We provide care to newborns after delivery. The on-call doctor will be notified of your child's birth and will come to see you within 24 hours. Please notify NHRMC at check-in that your child will be a patient of Wilmington Health Pediatrics.

Circumcisions are a service we offer in and outside the hospital.

Well-Child Visits

Your child will need to come in for Well-Child Visits:

- 2 days after discharge from the hospital
- 2 weeks
- 2 months
- 4 months
- 6 months
- 9 months
- 12 months
- 15 months
- 18 months
- 24 months
- 30 months
- 3 years

After three years, your child will need to come in once every year for a well-child check.

What Happens at Well-Child Visits?

- Developmental screenings
- Immunizations
- Health history
- Physical exam
- Vision and hearing screens
- Dental check
- Nutrition assessment
- Lab tests as needed
- Follow up/referral if needed

Walk-In Clinic

If your child is sick, sick visits are available during our Walk-In Clinic hours at our Silver Stream Lane and North Chase offices. Hours are 8 a.m.-12 p.m. and 1:30-4:30 p.m. Monday-Friday.

Emergency Clinic

Emergency visit (things that CANNOT wait until regular business hours) patients can be seen during Emergency Clinic hours at our Silver Stream Lane office. Hours are 5-7 p.m. Monday-Friday, 8-10 a.m. Saturday, and 12-2 p.m. Sunday.

The Hospitalized Patient

Should your child become sick and need hospitalization, we work closely with the NHRMC Pediatric hospitalist program in covering our hospitalized patients.

Prescription Refills

Prescriptions are processed in the order in which they are received by calling any of our office numbers and choosing the medication refill selection. Please allow 48 hours for medication refills to be processed. The following information will be needed:

- Child's name
- Child's date of birth
- Medication, dosage, and frequency
- The location where you would like to pick up the prescription

Attention deficit disorder medications will only be refilled if the child has been seen in the last six months. These prescriptions must be picked up in the office.

Forms

All forms to be completed need to be dropped off at a Wilmington Health Pediatrics office. Please allow three business days for processing.

Visit www.wilmingtonhealth.com/patients/new-patient-registration to print off common forms for your visit.

Vaccinations and Immunizations

Vaccinations are one of the most important aspects of care that we provide your child. It is our expectation that your child will be immunized as part of well-child care. For the most recent vaccination schedule, please visit www.immunizenc.com.

If you do not plan to immunize your child, then Wilmington Health Pediatrics is not a good match for your healthcare plan for your child.



Wilmington Health Pediatrics

Silver Stream Lane

2421 Silver Stream Lane, Wilmington
910.763.2072

Hours

Monday-Friday 8 a.m.-noon and 1:30-5 p.m.

Walk-In Clinic

Monday-Friday 8 a.m.-noon and 1:30-4:30 p.m.

Emergency Clinic

Monday-Friday 5-7 p.m.

Saturday 8-10 a.m.

Sunday noon-2 p.m.

North Chase

4320 Henson Drive, Wilmington
910.350.1787

Hours

Monday-Friday 8 a.m.-noon and 1:30-5 p.m.

Walk-In Clinic

Monday-Friday 8 a.m.-noon and 1:30-4:30 p.m.

Brunswick Forest

1333 South Dickinson Drive,
Suite 140, Leland
910.772.5563

Hours

Monday-Friday 8 a.m.-noon and 1:30-5 p.m.
(same-day appointments available)